

## TM SIGAL® Tech Note

STC001EN/STC001FR & ASAFE0025EN

### Issue Validation:

**Cause:** Changes in course technology prevent the correct display of side scroll bars.

**Solution:** Course replacement, Vendor will replace the English version in September 2011

**Work-a-round:** There are **two** work-a-rounds for this issue. **Note: Users with Laptops go to Work-a-round 2 located on page 3.**

#### 1. Expand the window to expose the next button

Move the window to the top of the monitor screen, then click on the bottom right edge of the course window, drag the edge to expose the next button in the course.

Module 2 - Principles and Foundations - Windows Internet Explorer

ONLINE Green Defensive Driving

HOME HELP

Canada Safety Council Stantec

**Module 2 – Principles and Foundations**

*What is Defensive Driving?*

First, we want to ensure that you have a clear understanding of the important terms related to defensive driving. **Click on the image and then roll your mouse over the seven terms** to read the definition of the key concepts.

Knowledge Foresight Skill Alertness Judgement Preventable Collision

Access the Online Course  
 Click the name of a lesson in the course structure below to access the lesson. Lessons marked with lines through them are not required.

Number of Lessons	Completed	To-Do	Not-Required
10	1	9	0

Dragging and expanding the window will work on most **desktop** monitors.

The screenshot shows a web browser window titled "Module 2 - Principles and Foundations - Windows Internet Explorer". The page content includes a header with "ONLINE Green Defensive Driving" and logos for "Canada Safety Council" and "Stantec". Below the header is a navigation bar with "HOME" and "HELP" buttons. The main heading is "Module 2 – Principles and Foundations" followed by the sub-heading "What is Defensive Driving?". A paragraph of text explains the purpose of the page and instructs the user to click on an image and then roll their mouse over seven terms. The image shows a traffic jam with the following terms overlaid: Knowledge, Foresight, Judgement, Skill, Defensive Driving, Alertness, and Preventable Collision. Below the image, there is a text prompt to click "NEXT" to learn about the Standard Accident Prevention Formula. A "Narration" icon is also present. At the bottom, a blue navigation bar contains "Page 3 of 14", "PREVIOUS", "TOP", and "NEXT" buttons. A red box highlights the "NEXT" button, and another red box highlights the mouse cursor in the bottom right corner of the browser window.

2. The second method that can be used when there is not enough room on the monitor display to expand the course window fully.(Laptops) When encountering a page that does no display the next button, highlight the text on the course and drag down the window until the next button is exposed.



The screenshot shows a web browser window titled "Module 2 - Principles and Foundations - Windows Internet Explorer". The page content includes a navigation bar with "HOME" and "HELP" buttons, and a main heading "Module 2 – Principles and Foundations". Below this is a sub-heading "What is Defensive Driving?" followed by a paragraph: "First, we want to ensure that you have a clear understanding of the important terms related to defensive driving. Click on the image and then roll your mouse over the seven terms to read the definition of the key concepts." The image shows a traffic jam in a tunnel with several terms overlaid: "Knowledge", "Foresight", "Judgement", "Skill", "Alertness", "Preventable Collision", and "Defensive Driving". A "NEXT" button is visible at the bottom of the page.

**Note: Contact the CGI Help Desk (CSD) for all Desktop and Network Issues:  
1-888-920-8888**